



Friday, January 23, 2009

To whom it may concern:

### **Crisis Residential Center's (CRC) Directions Program Evaluation**

You are invited to participate in a study of the Crisis Residential Center's (CRC) Directions Program. Your participation is voluntary but we would appreciate it if you would help us with our program review. The study is confidential and we will not identify you or your individual responses. If you decide to participate, you and your child would each fill out the enclosed surveys, and, if both you and your child agree, we would like to interview your child about his/her experience with the CRC. You may choose to do just the survey or both the survey and the interview. If your child does take part in the interview he/she will be entered into a raffle for a \$20.00 gift certificate.

### **Why This Study is Being Conducting**

A team from Eastern Washington University will be conducting this study. This includes Shireen Wheeler, Jennifer Boisen, and our intern/employee Jacob Campbell. As part of their master's program, they will be conducting this program evaluation to give the CRC a better idea of the Directions Program's effectiveness. This will allow us to enhance the program to meet the needs of future clients. To do this and be better able to help the youth of Spokane, we need your help. By taking a small amount of your time to complete this survey, you contribute to this study and help make the CRC a better program.

### **What We Are Asking of You and What to Expect**

Enclosed is a survey for you (pink paper) and one for your child (green paper). Both surveys should take approximately five to ten minutes to complete and they are both confidential. The legal guardian survey asks about your overall satisfaction or dissatisfaction with the CRC's Directions Program, our staff, and family sessions. The former client survey looks at changes in your family relationship and the effectiveness of the counseling that was provided. We would greatly appreciate it if you would take the time to fill out the pink legal guardian survey. Give the green former client survey to your child encouraging them to fill it out. Each of these should be returned in the separate postage-paid return envelopes which are enclosed (please return by Friday, February 27, 2009). In addition to the two surveys there is an information sheet explaining the in-depth interviews that the researchers will be conducting at the CRC. Along with the legal guardian survey and its envelope, please return the form that indicates whether you allow the research team to contact your child to set up an appointment for this interview. This will help the CRC become more effective for current and future youth who need the services.

#### **Contact Information:**

- **Principal Investigator:**  
*Jacob Campbell*  
(509) 628-2868
- **Responsible Project Investigator:**  
*Dr. Kim Stansbury*  
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- **Crisis Residential Center Oversight:**  
*Teresa Wright*  
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By returning the surveys, you are allowing us to use the confidential answers in our research project. You are in no way obligated to participate in this study. If you choose to



participate, you may withdraw at any time. Your participation or choice not to does not affect future services with the CRC or Eastern Washington University. Copies of the finalized research project (no later than June 30<sup>th</sup> 2009) will be made available at the CRC. Please do not hesitate to contact us with any questions or comments. If you have any concerns about your rights as a participant in this research or any complaints you wish to make, you may contact Ruth Galm, Human Protections Administrator (509-359-7971/6567).

Thank you for your vision to help reach Spokane's youth,

Teresa Wright  
Program Director of YFA Connections

Enclosures:

- Legal Guardian Survey (Pink)
- Former Client Survey (Green)
- Interview Permission Form
- Information Sheet
- 2 Postage-Paid Return Envelopes