



Wednesday, February 11, 2009

To whom it may concern:

Crisis Residential Center's (CRC) Directions Program Evaluation

We would like to thank you if you have already completed your evaluation of the Crisis Residential Center's (CRC) Directions Program. Eastern Washington University is conducting an effectiveness research study that looks at the various components of the Directions Program at the CRC. We feel very strongly about this research project and the possible impact that it might have. We want to give you a voice and let your feelings regarding your experience with the CRC be heard. We also hope that this graduate studies project will help the CRC to improve the Directions Program and make it more effective.

We are re-sending you this information to give you just this opportunity. We hope that you will take it. Enclosed are postage-paid return envelopes (please return by Friday, February 27, 2009). Please complete the pink legal guardian survey and give the green former client survey to your child and place them in separate envelopes. Also, please include the in-depth interview permission form that lets us know if you allow us to contact your child to set up an appointment for the interview. This can be placed in the legal guardian survey envelope. To show our appreciation, those that come in for the in-depth interview are entered into a drawing for a \$20 gift certificate.

By returning this survey, you are allowing us to use your confidential answers in our research project. You are in no way obligated to participate in this study. If you choose to participate, you may withdraw at any time. Your participation or choice not to will not affect future services with the CRC or Eastern Washington University. Copies of the finalized research project will be made available at the CRC. Please do not hesitate to contact us with any questions, comments, or concerns. If you have any concerns about your rights as a participant in this research or any complaints you wish to make, you may contact Ruth Galm, Human Protections Administrator (509-359-7971/6567).

Thank you for your vision to help reach Spokane's youth,

Teresa Wright
Program Director -- YFA Connections

Enclosures:

- Legal Guardian Survey (Pink)
- Former Client Survey (Green)
- Interview Permission Form
- Information Sheet
- 2 Postage-Paid Return Envelopes

Contact Information:

- **Principal Investigator:**
Jacob Campbell
(509) 628-2868
- **Responsible Project Investigator:**
Dr. Kim Stansbury
kim_stansbury@yahoo.com
- **Crisis Residential Center Oversight:**
Teresa Wright
(509) 532-2000